

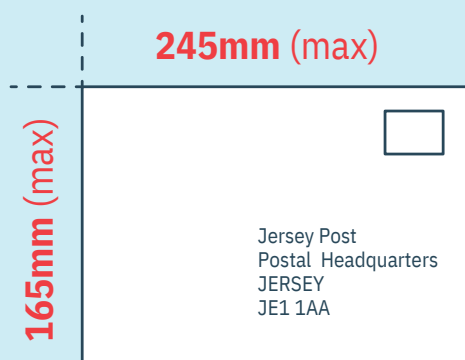
# Premium Postal Services

## What label do I use?

Use this simple guide to help you decide which label you need to use when sending letters and documents through Jersey Post's Premium Services. Our range of premium postage options allow you to choose the added assurance of tracking, compensation or express delivery.

**These labels are only for use when sending Letter and Large Letter formats.**

### Letter

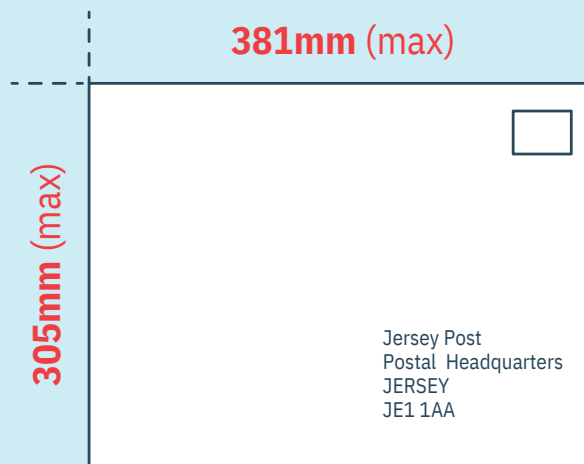


Up to  
**100g**



Thickness  
**5mm (max)**

### Large Letter



Up to  
**750g\***



Thickness  
**20mm (max)**

\*Max weight for International large letter items is only up to 500g

**Unsure of the size of your items?** Please ask a member of staff at the post office counter, or if you are a business customer ask your account manager for a measuring guide to ensure your items are within the standard formats.

## Sending Goods?

If you are sending goods or parcels to the UK or Internationally, your package requires electronic pre-advice customs data. Please go online and visit [www.jerseypost.com/ead](http://www.jerseypost.com/ead) to print and pay for an electronic label.

**T: 616616**  
**E: [customercare@jerseypost.com](mailto:customercare@jerseypost.com)**  
**[www.jerseypost.com](http://www.jerseypost.com)**

**Jersey  
Post** 

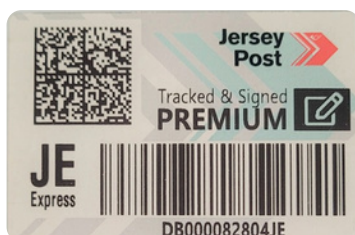
# Sending items with Premium Service

What label do I use when sending items through a premium service?

## LOCAL

### Local to Local Tracked & Signed

Send fully tracked letters or parcels to a Jersey address and require the recipient to sign for the item on delivery with this label.



## UK

### Jersey to UK Signed For

Send letters or documents to the UK with this label. Although this is not a tracked service, the recipient must sign for the item on delivery which in turn offers proof of delivery.



### Jersey to UK Tracked & Signed

Send letters and documents to the UK delivered before 1pm, with end to end tracking that require a signature on arrival with this label

Find out more [here](#)



## INTERNATIONAL

### International Signed For

Send letters or documents to international destinations with this label. Although this is not a tracked service, the recipient must sign for the item on delivery which in turn offers proof of delivery.



### International Tracked

Send fully tracked letters or documents to Europe and Rest of World destinations with this label.



### International Tracked & Signed

Send letters and documents to Europe and Rest of World destinations with end-to-end tracking that require a signature on arrival with this label.



### What happens if I use the wrong label?

Your item could be detained, delayed or returned.

## Are you a Business Account Customer?

Businesses sending items with these labels must present their items with an accompanied delivery manifest to ensure items are correctly processed.

### Where do I get labels from?

These labels are stocked at our post offices island-wide.

If you are a Jersey Post business account holder, you can email [ccsr@jerseypost.com](mailto:ccsr@jerseypost.com).

T: 616616

E: [customer@jerseypost.com](mailto:customer@jerseypost.com)

[www.jerseypost.com](http://www.jerseypost.com)

**Jersey Post** 