



Prohibited & restricted items

Prohibited items

Page 2

Restricted items

Page 3

Prohibited items

Under no circumstances can you ship any of the following items with ship2me. Items that appear to be prohibited may be subject to additional checks and delays.

Alcohol - alcoholic beverages containing more than 70% alcohol by volume (ABV), such as some whiskies, vodkas, spirits and liqueurs.

Ammunition - including bullets, shells, and any explosive cartridges.

Asbestos - including samples.

Biological substances - diagnostic specimens including blood, urine, faeces, semen, embryos, animal or human remains.

Bladed items - including hunting or survival knives, replica fighting knives, throwing knives, machetes, swords, open razors/folding razors and any similar items.

Clinical and medical waste - including contaminated dressings, bandages and needles.

Corrosives - including aluminium chloride, caustic soda, corrosive cleaning fluid, dyes, acids, corrosive paint and rust removers, mercury and gallium metal.

Counterfeit currency and stamps - fake banknotes, counterfeit currency, and false postage stamps. Dry ice and liquefied nitrogen - for example dry ice and liquid nitrogen UN1845 when used as a coolant for UN3373 or for other perishable items.

Drugs or medicines - any medicinal, narcotic or psychoactive substance controlled under the UK's current Misuse of Drugs legislations, including but not confined to: cannabis, cocaine, heroin, LSD, opium, amyl nitrate.

Environmental waste - including hazardous and non-hazardous waste, used engine oil, and other regulated waste materials.

Explosives - fireworks, flares, blasting caps, Christmas cracker snaps, and any explosive or pyrotechnic substances.

Fencing - made by boards, wire, rails or netting.

Flammable liquids - including petroleum, fuel, lighter fluid, certain adhesives, solvent-based paints, wood varnish, enamels and acetones including nail varnish removers.

Flammable solids - including magnesium, phosphorous, potassium, sodium, zinc powder, sparklers and fire lighters.

Frozen water - when used as a coolant or for other perishable goods for example.

Gases - including flammable, non-flammable, toxic and compressed gases, new, used and empty gas cylinders, butane, ethane, refills for lighters, fire extinguishers and scuba tanks, life jackets, nitrogen dioxide and carbon dioxide canisters, culinary foaming devices and soda stream.

Goods made in foreign prisons - unless authorized. Household and medical waste - contaminated dressings, bandages, and needles.

Prohibited items

Human or animal samples/remains Illegal goods - goods which are illegal, the carriage of which is illegal, or the supply of which is illegal.

Infectious substances and pathogens – UN2814 or UN2900, For more information, please see the IATA Guidance Document on Infectious Substances [here](#).

Live animals – including snakes, mice and rodents and any animals classified in the Dangerous Wild Animals Act 1976.

Lottery tickets – tickets for unauthorized lotteries.

Matches – including safety and windproof matches.

Obscene and indecent materials – any materials classified as obscene or unlawful under relevant jurisdiction.

Oxidising materials and organic peroxides – including disinfectants, nitrates and hair dyes or colourants containing peroxide.

Pesticides – including weed killer and any chemical used to kill pests and insects, such as fly sprays.

Poisons, toxic liquids, solids or gases - including arsenic, beryllium, cyanide, fluorine, rat poison. Radioactive material – including fissile material (uranium 235, etc.), thorium or uranium ores. Waste, dirt, filth or refuse - including household waste and rubbish.

Weapons – firearms (handguns, machine guns, etc.), flick knives, tasers, stun guns, CS gas, and pepper sprays. Items that appear to be weapons may be subject to additional checks and delays. Guns for sporting use under Jersey law (e.g. hunting rifles/shotguns) firearms and low-powered air weapons may be sent in compliance with Jersey law and subject to domestic controls on possession of firearms.

Restricted items

Restricted items can only be shipped with a Dangerous Goods Notice (DGN). The accompanying dangerous goods notice is essential to notify our delivery officers of the contents. If you are unsure if your item needs a Dangerous Goods Notice, please ask your retailer to supply the Material Safety Data Sheet in advance for your item and we will be able to advise on your shipment. The below list details some examples of items that require a DGN.

Aerosols

- Aerosols for personal grooming or medicinal purposes (e.g., deodorants, hair sprays) – must be securely packaged with an ID8000 label.
- **Industrial or cleaning aerosols are prohibited.**

Alcoholic beverages & liquids

- Below 24% abv – allowed if securely packed.
- Between 24%-70% abv – max 1l per item, max two items per package, must be in a leak-proof liner.
- **Those above 70% abv are prohibited.**

Balloons

- Must be clearly marked on the outer packaging with the words 'Balloons filled with non-flammable gas'. The sender's name and return address must be clearly visible on the outer packaging.

Batteries

- Alkaline, NiMH, NiCD – allowed if securely packaged in their original retail packaging.
- Lithium-ion/polymer – permitted only if contained in or packed with equipment, max 5kg per package. Lithium batteries require both inner and outer packaging, along with sufficient cushioning material.
- Lithium-metal/alloy – must be new, not exceeding 1g per cell or 2g per battery.

Battery-powered vehicles

- These require compliance with UN 3171 standards.
- Examples of such vehicles are electrically powered cars, motorcycles, scooters, three- and four-wheeled vehicles or motorcycles, battery-assisted bicycles, hover boards, lawn tractors, boats, aircraft, wheelchairs and other mobility aids.
- Must be new and sent unopened in their original retail packaging.

CBD products

- Containing less than 0.2% THC – including oils, liquids, sprays, capsules.
- **Those containing more than 0.2% THC are prohibited.**

Christmas crackers

- Can only be sent in their made-up form in their original retail packaging.

DNA samples

- Limited to saliva swabs which must meet P650 Category B packaging standards.
- **Blood spots and hair samples are prohibited.**

Electronic cigarettes and devices

- Must not contain more than two assembled e-cigarettes.
- Must comply with the requirements for lithium ion/metal batteries contained in equipment.

Restricted items

Glass, porcelain and other fragile materials

- Must be packaged appropriately for transit: it must arrive attached to a pallet/A-frame for shipping.
- ship2me do not accept claims against broken glass components and customers must order these at their own risk.

Lighters

- Lighters empty, new or unused – must be unopened.
- **Lighters and refills containing flammable liquid or gas are prohibited.**

Liquids

- Must not be classified as dangerous goods – package must be securely closed and leak-proof.
- Please note some liquids, such as alcohol or paint, have additional restrictions.
- Items must be securely closed and placed in a leak-proof liner, such as a polythene bag, so that any inadvertent leakage is contained within the outer packaging. Surround with absorbent material such as newspaper and sufficient cushioning material to protect each item from damage. Mark as "FRAGILE" when sending bottles.

Live insects and invertebrates

- Must be packaged to protect the welfare of the creatures and clearly marked with live creatures.
- **Those classified within the Dangerous Wild Animals Act 1976 are prohibited.**

Medical and pharmaceutical items

- Prescription medicines – only allowed if sent by a qualified medical professional, must be non-toxic and non-flammable.
- Vaccines – must be properly sealed and packed in leak-proof containers.

Magnetized materials

- Allowed if below 0.418a/m field strength at 4.6m distance.

Nail varnish, perfumes, and aftershaves

- Limited to 150ml per item, max four items per package, must have an ID8000 label.

Paints

- Water-based paints, wood stains and enamels allowed.

Perfume and aftershave

- Including eau de parfum and eau de toilette, reed diffusers, non-aerosol body sprays, essential oils.
- Must be in retail packaging.

Perishables

- Allowed if packaged to withstand up to 48 hours transit time, sealed in vacuum packs or polystyrene containers.
- Must be clearly labelled as perishable.

Sharp objects

- Kitchen utensils, gardening tools, and scissors – must be securely packaged to prevent injury.

Tobacco

- If you are 17 or older, you can import certain goods without paying duty or GST, as long as the goods aren't for commercial purposes.
- You can import 200 cigarettes or 250g of other tobacco products per person.
- If you bring in any alcohol or tobacco over your allowance, you must declare this. If you don't, you'll lose your duty free allowance and the tobacco will be taken off you.